



If you have any queries with your booking please email: tickets@yourdaysout.com

Click to download party invites: [Generic](#)

Click to download party invites: [Pamper Room](#)

Click to download party invites: [Lego room](#)

Kidspace Rathcoole and Rathfarnham:

Birthday Party Terms and Conditions

By attending Kidspace Rathcoole on the day you have booked, you confirm that:

- you, your children, or any guests have not been ill in the last 24 hours before attendance
- you, your children, or any guests have not had medication in the last 24 hours before attendance
- you, your children, or any guests have not had a temperature in the last 24 hours before attendance
- Adults must be booked in advance. The first four are free and any additional adults are charged at €2 each.
- Please arrive at your designated time slot.
- Please leave immediately at the end of your time slot
- Your party could be one of 8 parties being catered for in Rathcoole and one of 5 in Rathfarnham, as well as general customers on the premises. Weekends are our peak times for birthday parties and play.
- Minimum party booking is for 10 children.
- Please arrive at your designated time slot.
- Please leave immediately at the end of your time slot.
- Kidspace will reserve a table for a minimum of 4 adults.
- Kidspace provides all food, drinks, and sweets for each party. Only food purchased in Kidspace can be consumed on the premises.
- Balloons are available for purchase, and we do not permit parties to bring their own balloons or decorations.
- Party Bags are NOT provided. You are welcome to bring your own should you wish to.
- Only the parents of the birthday child(ren) are allowed in the party area at the time of the party. Please note that the Harry Potter and Lego party rooms are located upstairs in Kidspace Rathcoole.
- Pamper Parties are child centered and child friendly. We offer child appropriate treatments (we are not a spa). We are not responsible for any allergies/ reactions to the products we use.
- Laser and strobe lighting is used during Laser Quest parties.
- Please take note of our Rules of Play.
- Children are not permitted re-enter the play frame after they have had their food.
- We require a non-refundable deposit of €100 for all parties. This deposit will be deducted from your balance on the day of the party.
- Kidspace regularly caters for children with allergies. Please notify staff of any allergies when signing the children into the party.
- You must provide your own birthday cake and candles. Cake will only be served to the children attending the party in the Party Room and it's the parents' responsibility to cut and serve the cake.
- On the day each guest attending your party will sign in and we will ask them for an emergency contact number if their parent/guardian is not staying for the duration of the party.
- A waiver will be required to be signed for all kids upon entry.
- We will take shoes and coats at the party reception. Children will put shoes on before entering the party room
- Kidspace takes no responsibility for any lost items.
- All parties must notify reception of their departure.

- Payment for the balance of the party is due prior to food being served / before the group enters the party room.
- No alcohol is permitted on the premises.
- Children must be supervised by a parent or adult at all times in the play area
- Main Play equipment is designed for children ages 3 to 8 years in Rathfarnham and 3 to 10 years in Rathcoole.
- Toddler Area equipment is designed for children under 3 years.
- Adults are NOT permitted on the play equipment.
- Please remove shoes, loose articles of clothing and jewellery.
- Socks and long sleeves must be worn at all times.
- Slide one at a time in a forward seated position, feet first.
- Please no climbing on or up the slides.
- Please no climbing or standing on the outside of the play equipment.
- Please no running, pushing, hitting, or biting allowed.
- Please no food, gum, or drinks in the play equipment.
- Only food and drink purchased on the premises may be consumed here.
- Please do not bring toys or other items into the play equipment.
- If your child has a medical condition, you must inform us before entering.
- Kidspace accepts no liability for supervision, loss, damage or injury to persons or property within the centre, this does not affect your statutory rights.
- Height and age restrictions are in force for the safety of all the children, please respect them.
- The environment can be loud with the sounds of music and kids playing.

TERMS & CONDITIONS - YourDaysOut

YourDaysOut (YDO) is a SaaS platform that provides a Site and Services to Premium Business Partners, acting as an agent between the Customer (the person using the website and/or purchasing a ticket) and the Organiser (the person who is selling the ticket).

The Organiser signs up with YDO as a Premium Business Partner and, via a login, is given access to the Site and Services on the platform whereby they have full control over the content of their Page.

YDO provides free access to the Site to the Customer. The Services available to the Customer are provided to the Customer pursuant to the [User Agreement](#) and YDO reserves the right to publish additional operating rules or policies from time to time.

Organisers, Customers and third parties using our Site and Services can be referred collectively as "Users," "you" or "your."

Users agree to indemnify, defend (at YDO's request), and hold YDO, its parent, subsidiaries, affiliates, shareholders, officers, directors and employees, harmless from any claim or demand, including reasonable legal expenses, made or brought by any third party due to or arising out of the Users use of the Site or Services or any part thereof, or the violation of the User Agreements or any provision therein by the Users or the infringement or misappropriation by the User, or a third party using the Users's computer, of any account or password to access and/or use the Services, or the violation of any intellectual property rights of any person or entity, or the use or misuse by the User or third parties of the User's passwords or accounts.

The Site and the Services may be subject to limitations, delays, and other problems inherent in the use of the internet and electronic communications. YDO is a development site, constantly updating and improving the Site and the Services, which at times can result in down-time, although every effort will be made to provide the Site and Services for 100% of the time.

YDO is not liable for any delays, delivery failures, or other damage resulting from delays.

YDO acts as a data processor on behalf of the Organiser (data controller). Any information or data, transactional or otherwise, about the Organiser's customers (the Data) which the Organiser obtains through the customer purchasing tickets on YDO, is the property and the responsibility of the Organiser and shall be stored by YDO only for the exclusive use of the Organiser.

YDO is not the organiser or owner of the events listed on the Site. Rather, YDO provides its Services, which allow Users to create events, manage ticketing and registration and promote their events. The Organiser is solely responsible for ensuring that any page displaying their event on the Services (and the event itself) meet all applicable local, state, provincial, national and other laws, rules and regulations, and that the goods and services described on the event page are delivered as described and in an accurate satisfactory manner. Customers must use Stripe payment processing when purchasing a ticket and YDO.

If you wish to transfer tickets to an event you have purchased on YDO, please contact the Organiser of the event.

As all transactions are between an Organiser and its respective attendees, YDO asks that all Customers contact the applicable Organiser of their event or activity with any refund requests. Refunds from event organisers may include the value of the ticket, less any booking and processing fees, which will constitute full remuneration.

Keep this ticket in a safe place, as you would money or a regular ticket. YourDaysOut or the organiser do not accept any responsibility for loss or damage to your ticket. YourDaysOut or the organiser, are not responsible for any inconvenience caused by unauthorised duplication. In the event that duplicate copies appear, the organiser/venue reserves the right to refuse entry to all ticket holders and may refund the original purchaser the value of the ticket, less any admin and processing fees, which will constitute full remuneration. The event date and time is subject to change without notice. Management reserves the right to refuse admission.