DATE Dec 23, 2024 TIME 09:30 - 14:00		KIDSPACE CAMPS   RATHCOOLE Unit 2, Greenogue Business Park, County Dublin, Ireland	
ORDER 01807654 ORDER VALUE €50.00 DISCOUNT €0.00 PAYMENT: €50.00 BALANCE: €0.00 STATUS: PAID	TICKET 00006 TICKET PRICE € 50.00 NAME Elanna	<ul> <li>TICKET TYPE</li> <li>Drop N Shop</li> <li>No. of Tickets</li> <li>2</li> <li>No. of People</li> <li>2</li> <li>Any Extra items are included in your order.</li> </ul>	CIUSPACE Allerars Indoor Play Centre Nithcoole

# Please contact support@yourdaysout.com with any booking queries

## **Kidspace Camps: Terms and Conditions**

By attending Kidspace Rathcoole on the day you have booked, you confirm that:

- you, your children, or any guests have not been ill in the last 24 hours before attendance
- you, your children, or any guests have not had medication in the last 24 hours before attendance
- ■you, your children, or any guests have not had a temperature in the last 24 hours before attendance
- Kidspace Camps are open to children between the age of 4 to 8 years. Please see booking info for drop off and pick up times.
- Kidspace will not be responsible for any children left unsupervised outside of these hours, unless otherwise arranged with management.
- Camp Schedule can be rearranged at the discretion of the camp manager. All activities have been planned in a weekly theme and children will go home with any art work completed that week.
- Kidspace will provide a lunch each day where stated. If a child/ children have any food requirements or allergies staff must be notified in advance and when dropping off.
- Please inform us prior to booking if your child/ children have any additional needs/ additional support required.

## Admission

To register your child/children for Kidspace Summer camp we ask you to fill in a child record form online and Full Payment for each booked week on kidspace.ie.

Your place is not guaranteed until we have a full fee paid.

Any changes to our week start dates are subject to availability. Fees/funding - All payments must be made in full prior to commencing. There are no refunds are given for illness, holidays or missed days.

The play centre will close if deemed by management to be unsafe to open i.e., extreme staff shortages or severe weather conditions.

## Termination/cancellation

Management reserves the right to cancel any place.

Up to 10 days noticed is required prior to the commencing week for 50% refund to apply.

If management of the centre deem that the day-to-day relationship with the parents is not working, the management will terminate the agreement without notice.

We reserve the right to suspend or terminate camp without notice, if necessary, for the overall safety and wellbeing of staff and/or other children.

If we feel a child is not coping with the camp we will do our best where possible to facilitate their needs but we reserve the right to terminate their place if we deem it's in their best interest.

## Illness/Accidents

Management have the right to refuse any child deemed too ill to attend the camp.

In the event of a serious illness occurring while a child is in camp, we will immediately contact the parents/guardians and ask for the child to be removed from the camp. This is to protect both your child and other children attending the camp.

If your child has the need for an antibiotic, they must remain out of the until better.

Accidents can unfortunately happen, parents will be informed on collection, all reasonable measures are in place

to reduce accidents from happening.

Bumps and bruises are a normal consequence of children playing.

#### **General terms**

Parents collecting children late from the camp will be subjected to a late fee of €10 per half hour or part thereof.

Management must be informed if a child has any Special/Additional Needs to allow us to assess and put in place, if possible, the required resources that are available to us.

We accept no responsibility for children whilst in their parents care on the centre premises.

We accept no responsibility for loss or damage to any parents or children's property or belongings, we make every reasonable effort to ensure any parent or child's property is not damaged.

We suggest clothing is clearly labelled and toys and miscellaneous items remain at home.

The centre policies and procedures must be always adhered to; a complete copy is available for inspection at each reception area and on our website. www.kidspace.ie

It is of the utmost importance that staff, and parents work in conjunction with each other, in the interests of the children and that all parties are always treated with dignity and respect.

Please note bullying will not be tolerated and is considered a very serious issue.

The management have the right to refuse admission.

## TERMS & CONDITIONS - YourDaysOut

YourDaysOut (YDO) is a Saas platfrom that provides a Site and Services to Premium Business Partners, acting as an agent between the Customer (the person using the website and/or purchasing a ticket) and the Organiser (the person who is selling the ticket).

The Organiser signs up with YDO as a Premium Business Partner and, via a login, is given access to the Site and Services on the platform whereby they have full control over the content of their Page.

YDO provides free access to the Site to the Customer. The Services available to the Customer are provided to the Customer pursuant to the User Agreement and YDO reserves the right to publish additional operating rules or policies from time to time.

Organisers, Customers and third parties using our Site and Services can be referred collectively as "Users," "you" or "your."

Users agrees to indemnify, defend (at YDO's request), and hold YDO, its parent, subsidiaries, affiliates, shareholders, officers, directors and employees, harmless from any claim or demand, including reasonable legal expenses, made or brought by any third party due to or arising out of the Users use of the Site or Services or any part thereof, or the violation of the User Agreements or any provision therein by the Users or the infringement or misappropriation by the User, or a third party using the Users's computer, of any account or password to access and/or use the Services, or the violation of any intellectual property rights of any person or entity, or the use or misuse by the User or third parties of the User's passwords or accounts.

The Site and the Services may be subject to limitations, delays, and other problems inherent in the use of the internet and electronic communications. YDO is a development site, constantly updating and improving the Site and the Services, which at times can result in down-time, although every effort will be made to provide the Site and Services for 100% of the time.

YDO is not liable for any delays, delivery failures, or other damage resulting from delays.

YDO acts as a data processor on behalf of the Organiser (data controller). Any information or data, transactional

or otherwise, about the Organiser's customers (the Data) which the Organiser obtains through the customer purchasing tickets on YDO, is the property and the responsibility of the Organiser and shall be stored by YDO only for the exclusive use of the Organiser.

YDO is not the organiser or owner of the events listed on the Site. Rather, YDO provides its Services, which allow Users to create events, manage ticketing and registration and promote their events. The Organiser is solely responsible for ensuring that any page displaying their event on the Services (and the event itself) meet all applicable local, state, provincial, national and other laws, rules and regulations, and that the goods and services described on the event page are delivered as described and in an accurate satisfactory manner. Customers must use Stripe payment processing when purchasing a ticket and YDO.

If you wish to transfer tickets to an event you have purchased on YDO, please contact the Organiser of the event.

As all transactions are between an Organiser and its respective attendees, YDO asks that all Customers contact the applicable Organiser of their event or activity with any refund requests. Refunds from event organisers may include the value of the ticket, less any booking and processing fees, which will constitute full renumeration.

Keep this ticket in a safe place, as you would money or a regular ticket. YourDaysOut or the organiser do not accept any responsibility for loss or damage to your ticket. YourDaysOut or the organiser, are not responsible for any inconvenience caused by unauthorised duplication. In the event that duplicate copies appear, the organiser/venue reserves the right to refuse entry to all ticket holders and may refund the original purchaser the value of the ticket, less any admin and processing fees, which will constitute full renumeration. The event date and time is subject to change without notice. Management reserves the right to refuse admission.