Ticket   2-15 f Tickets f People
xtra items are included in your order.
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# Contact support@yourdaysout.com with any queries.

### **Redeem your tickets**

Pleae confirm the park is open in advance of travelling.

Please bring your flexi ticket / order to redeem for admission. A copy on your phone is OK. Once used, the ticket cannot be used again.

Any extra tickets can be purchased in advance online or on the day.

Tickets are for General Admission to park only and cannot be used for special events or activities.

Admission free for children aged under 2.

### Information

Keeper Talks:

- Monkey: 11am & 2pm
- Lynx: 11.15am & 2.15pm
- Wolves: 11:30am & 2.30pm
- Bears: 11:45am & 2.45pm

### Feeding Times:

- Artic Fox: 12:45pm
- Wallaby: 1pm
- Red Fox: 1:30pm

# **Visiting Information**

Unfortunately no pets are allowed, even guide dogs and service dogs are not permitted due to health and safety issues.

Children must be supervised at all times. Wild Ireland is pram and wheelchair friendly.

It is totally forbidden to feed the animals. If you do so, you will be banned from Wild Ireland.

### Food / Picnic

The Wild Café serves hot drinks, snacks, sandwiches and sweet treats. We have a designated picnic area and food is restricted to certain areas within the park and strictly prohibited outside of these areas near enclosures

### What to wear:

Wild Ireland is an outdoor facility and we suggest that you dress according to the weather.

Wellies are not required but high heels are not permitted!

### About Wild Ireland

Wild Ireland is an animal sanctuary set in an ancient Celtic rainforest, home to Brown Bears, Wolves, Lynx, Wild Boar and many other native animals.

Full day ticket - 2 Hours to see everything, but stay for longer if you wish, subject to park closing time.

Your booking helps to continuously improve the Wild Ireland habitats, fund breeding programmes for endangered species and support worldwide conservation projects – not bad for fun-filled family day out!

YourDaysOut (YDO) is a Saas platfrom that provides a Site and Services to Premium Business Partners, acting as an agent between the Customer (the person using the website and/or purchasing a ticket) and the Organiser (the person who is selling the ticket).

The Organiser signs up with YDO as a Premium Business Partner and, via a login, is given access to the Site and Services on the platform whereby they have full control over the content of their Page.

YDO provides free access to the Site to the Customer. The Services available to the Customer are provided to the Customer pursuant to the User Agreement and YDO reserves the right to publish additional operating rules or policies from time to time.

Organisers, Customers and third parties using our Site and Services can be referred collectively as "Users," "you" or "your."

Users agrees to indemnify, defend (at YDO's request), and hold YDO, its parent, subsidiaries, affiliates, shareholders, officers, directors and employees, harmless from any claim or demand, including reasonable legal expenses, made or brought by any third party due to or arising out of the Users use of the Site or Services or any part thereof, or the violation of the User Agreements or any provision therein by the Users or the infringement or misappropriation by the User, or a third party using the Users's computer, of any account or password to access and/or use the Services, or the violation of any intellectual property rights of any person or entity, or the use or misuse by the User or third parties of the User's passwords or accounts.

The Site and the Services may be subject to limitations, delays, and other problems inherent in the use of the internet and electronic communications. YDO is a development site, constantly updating and improving the Site and the Services, which at times can result in down-time, although every effort will be made to provide the Site and Services for 100% of the time.

YDO is not liable for any delays, delivery failures, or other damage resulting from delays.

YDO acts as a data processor on behalf of the Organiser (data controller). Any information or data, transactional or otherwise, about the Organiser's customers (the Data) which the Organiser obtains through the customer purchasing tickets on YDO, is the property and the responsibility of the Organiser and shall be stored by YDO only for the exclusive use of the Organiser.

YDO is not the organiser or owner of the events listed on the Site. Rather, YDO provides its Services, which allow Users to create events, manage ticketing and registration and promote their events. The Organiser is solely responsible for ensuring that any page displaying their event on the Services (and the event itself) meet all applicable local, state, provincial, national and other laws, rules and regulations, and that the goods and services described on the event page are delivered as described and in an accurate satisfactory manner. Customers must use Stripe payment processing when purchasing a ticket and YDO.

If you wish to transfer tickets to an event you have purchased on YDO, please contact the Organiser of the event.

As all transactions are between an Organiser and its respective attendees, YDO asks that all Customers contact the applicable Organiser of their event or activity with any refund requests. Refunds from event organisers may include the value of the ticket, less any booking and processing fees, which will constitute full renumeration.

Keep this ticket in a safe place, as you would money or a regular ticket. YourDaysOut or the organiser do not accept any responsibility for loss or damage to your ticket. YourDaysOut or the organiser, are not responsible for any inconvenience caused by unauthorised duplication. In the event that duplicate copies appear, the organiser/venue reserves the right to refuse entry to all ticket holders and may refund the original purchaser the value of the ticket, less any admin and processing fees, which will constitute full renumeration. The event date and time is subject to change without notice. Management reserves the right to refuse admission.