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## TERMS & CONDITIONS - Kidspace Rathcoole | Parties

If you have any queries with your booking please email: <u>tickets@yourdaysout.com</u>

Booking online, three days in advance only. If you party is less than three days away, please contact the centre.

There is no guarantee that your party can be arranged at short notice.

## By attending Kidspace Rathcoole on the day you have booked, you confirm that:

- you, your children or any guests have not been ill in the last 24 hours before attendance
- you, your children or any guests have not had medication in the last 24 hours before attendance
- you, your children or any guests have not had a temperature in the last 24 hours before attendance

Capacity will be limited as per government guidelines.

Minimum party booking is for 10 children.

Adults must be booked in advance. The first four are free, but any additional adults are charged at €2 each.

Please arrive at your designated time slot.

Please leave immediately at the end of your time slot.

We are compliant with the current Covid-19 Government recommendations to ensure you party is as safe and enjoyable as possible. If you have any questions please let us know.

TERMS & DITTIONS - Birthday Party Bookings | Kidspace

By attending Kidspace on the day you have booked, you confirm that:

- -you, your children or any guests have not been ill in the last 24 hours before attendance
- -you, your children or any guests have not had medication in the last 24 hours before attendance
- -you, your children or any guests have not had a temperature in the last 24 hours before attendance
  - Minimum party booking is for 10 children.
  - The first four adults are free. Any additional adults are charged at €2 each.
  - Please arrive at your designated time slot.
  - Please leave immediately at the end of your time slot.

- Kidspace will reserve a table for a minimum of 4 adults.
- Kidspace provides all food, drinks, sweets and party bags for each party. Only food purchased in Kidspace can be consumed on the premises. Balloons are available for purchase and we do not permit parties to bring their own balloons or decorations.
- Only the parents of the birthday child(ren) are allowed in the party area at the time of the party. Please note that the Harry Potter and Lego party rooms are located upstairs.
- Children are not permitted re-enter the play frame after they have had their food.
- We require a non-refundable deposit of €100 for all parties. This deposit will be deducted from your balance on the day of the party.
- Kidspace regularly caters for children with allergies. Please notify staff of any allergies when signing the children into the party.
- You must provide your own birthday cake and candles. Cake will only be served to the children attending the party in the Party Room and it's the parents responsibility to cut the cake.
- On the day each guest attending your party will sign in and we will ask them for an emergency contact number if their parent/guardian is not staying for the duration of the party. A waiver will be required to be signed for all kids upon entry.
- We will take shoes and coats at the party reception. Children will put shoes on before entering the party room.
- Kidspace takes no responsibility for any lost items.
- All parties must notify reception of their departure.
- Payment for the balance of the party is due prior to food being served / before the group enters the party room.
- Party bags are only suitable for children aged 3 years +. Staff members should be notified of any children that are under this age and are due to receive party bags.
- No alcohol is permitted on the premises. Please take note of our rules of play:
- Children must be supervised by a parent or adult at all times in the play area
- Main Play equipment is designed for children ages 3 to 8.
- Toddler Area equipment is designed for children under 3 years.
- Adults are NOT permitted on the play equipment.
- Please remove shoes, loose articles of clothing and jewellery.
- Socks and long sleeves must be worn at all times.
- Slide one at a time in a forward seated position, feet first.
- Please no climbing on or up the slides.
- Please no climbing or standing on the outside of the play equipment.
- Please no running, pushing, hitting or biting allowed.
- Please no food, gum or drinks in the play equipment.
- Only food and drink purchased on the premises may be consumed here.
- Please do not bring toys or other items into the play equipment.
- If your child has a medical condition you must inform us before entering.
- Kidspace accepts no liability for supervision, loss, damage or injury to persons or property within the centre, this does not affect your statuary rights.
- Height and age restrictions are in force for the safety of all the children, please respect them.

## TERMS & CONDITIONS - YourDaysOut

YourDaysOut (YDO) is a Saas platfrom that provides a Site and Services to Premium Business Partners, acting as an agent between the Customer (the person using the website and/or purchasing a ticket) and the Organiser (the person who is selling the ticket).

The Organiser signs up with YDO as a Premium Business Partner and, via a login, is given access to the Site and Services on the platform whereby they have full control over the content of their Page.

YDO provides free access to the Site to the Customer. The Services available to the Customer are provided to the Customer pursuant to the User Agreement and YDO reserves the right to publish additional operating rules or policies from time to time.

Organisers, Customers and third parties using our Site and Services can be referred collectively as "Users," "you" or "your."

Users agrees to indemnify, defend (at YDO's request), and hold YDO, its parent, subsidiaries, affiliates, shareholders, officers, directors and employees, harmless from any claim or demand, including reasonable legal expenses, made or brought by any third party due to or arising out of the Users use of the Site or Services or any part thereof, or the violation of the User Agreements or any provision therein by the Users or the infringement or misappropriation by the User, or a third party using the Users's computer, of any account or password to access and/or use the Services, or the violation of any intellectual property rights of any person or entity, or the use or misuse by the User or third parties of the User's passwords or accounts.

The Site and the Services may be subject to limitations, delays, and other problems inherent in the use of the internet and electronic communications. YDO is a development site, constantly updating and improving the Site and the Services, which at times can result in down-time, although every effort will be made to provide the Site and Services for 100% of the time.

YDO is not liable for any delays, delivery failures, or other damage resulting from delays.

YDO acts as a data processor on behalf of the Organiser (data controller). Any information or data, transactional or otherwise, about the Organiser's customers (the Data) which the Organiser obtains through the customer purchasing tickets on YDO, is the property and the responsibility of the Organiser and shall be stored by YDO only for the exclusive use of the Organiser.

YDO is not the organiser or owner of the events listed on the Site. Rather, YDO provides its Services, which allow Users to create events, manage ticketing and registration and promote their events. The Organiser is solely responsible for ensuring that any page displaying their event on the Services (and the event itself) meet all applicable local, state, provincial, national and other laws, rules and regulations, and that the goods and services described on the event page are delivered as described and in an accurate satisfactory manner. Customers must use Stripe payment processing when purchasing a ticket and YDO.

If you wish to transfer tickets to an event you have purchased on YDO, please contact the Organiser of the event.

As all transactions are between an Organiser and its respective attendees, YDO asks that all Customers contact the applicable Organiser of their event or activity with any refund requests. Refunds from event organisers may include the value of the ticket, less any booking and processing fees, which will constitute full renumeration.

Keep this ticket in a safe place, as you would money or a regular ticket. YourDaysOut or the organiser do not accept any responsibility for loss or damage to your ticket. YourDaysOut or the organiser, are not responsible for any inconvenience caused by unauthorised duplication. In the event that duplicate copies appear, the organiser/venue reserves the right to refuse entry to all ticket holders and may refund the original purchaser the value of the ticket, less any admin and processing fees, which will constitute full renumeration. The event date and time is subject to change without notice. Management reserves the right to refuse admission.